



**INTERNATIONAL  
HOSPITAL  
FEDERATION**  
AWARDS 2021

# **RECOGNIZING EXCELLENCE IN HEALTHCARE**

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# Who we are



Established in 1929 and headquartered in Geneva, the [International Hospital Federation](#) is the global voice of hospitals and health systems with representation from over 100 different organizations. The IHF member organizations represent over 10,000 key decision makers consisting of C-level executives and senior managers. Please see a sampling below of our members and partners:

## Sample of Members



## Sample of Partners



# What are the IHF Awards



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The [IHF Awards](#) were launched in 2015 and are recognized around the world as the premier awards program to honor hospitals and healthcare organizations.

Since 2015, we have received over 600 entries from 50 plus countries/territories. Out of these numbers, over 90 hospitals and healthcare organizations from across the globe have been given recognition at the IHF Awards.

Current awards categories:

- ***Dr. Kwang Tae Kim*** Grand Hospital Award
- ***Austco*** Excellence Award for Quality and Patient Safety
- ***American College of Healthcare Executives*** Excellence Award for Leadership and Management
- ***Ashikaga – Nikken*** Excellence Award for Green Hospitals
- ***Sultanate of Oman*** Excellence Award for Health Services During Crises
- Excellence Award for Corporate Social Responsibility



## Dr. Kwang Tae Kim Grand Hospital Award

The Dr. Kwang Tae Kim Grand Award is open to IHF Full Members (and their member hospitals or health service providers) and Associate Members. This award will recognize a hospital or health service provider which has demonstrated excellence or outstanding achievements in more than one service, program or project. The Dr. Kim Grand Hospital Award will recognize institutions (not individual projects) which excelled in several areas including, but not limited to, quality and patient safety, corporate social responsibility, healthcare leadership and management practices and supporting sustainability initiatives.

In addition, judging consideration will be given to institutions which are nominated by IHF Members and for services, programs and projects having received national or international recognition.



*Kaohsiung Veterans General Hospital (Taiwan):  
A comprehensive and sequential solution  
enhancing the quality care of acute myocardial  
infarction  
2019 Gold Winner*





*Tulungagung Dr. Iskak General Hospital  
(Indonesia): Public Safety Centre  
2019 Gold Winner*

## Excellence Award for Corporate Social Responsibility

This award is open to IHF Full Members and their member hospitals or health service providers and Associate Members who demonstrate excellence or outstanding achievements in advancing corporate social responsibility. Such achievements include activities which clearly demonstrate a commitment to corporate social responsibility. For example:

- Providing high-quality and affordable healthcare services for all;
- Promoting inclusion and diversity in the workforce;
- Reducing inequalities in healthcare service delivery;
- Advancing universal healthcare in emerging and developing nations;
- Developing innovative and ethical responses to social, climate and environmental issues;
- Harnessing a network of local stakeholders for sustainable and systemic responses to public health concerns.



*Apollo Health & Lifestyle Ltd. (India): Apollo Safety Development Model: Building a Culture of Safety at Apollo Specialty Hospitals  
2019 Gold Winner*

## Austco Excellence Award for Quality and Patient Safety

This award is open to IHF Full Members and their member hospitals or health service providers and Associate Members who demonstrate excellence or outstanding achievements in promoting quality and patient safety. Such achievements can include activities which demonstrate a clear commitment to quality and patient safety across the organization. For example:

- Developing and promoting new or improved services or models of care with quality and patient safety as a core objective;
- Building a workplace culture of patient safety at all organizational levels;
- Enhancing workforce education on the importance of patient engagement and empowerment;
- Improving quality of care for underserved or at risk patient populations;
- Improving the application of quality and patient safety principles to reduce preventable infections, medication and procedural errors, etc.



*Ministry of Health & Prevention (United Arab Emirates): Performance and Clinical Excellence (PaCE)  
2019 Gold Winner*

## American College of Healthcare Executives Excellence Award for Leadership and Management

This award is open to IHF Full Members and their member hospitals or health service providers and Associate Members who demonstrate excellence or outstanding achievements in leadership and management. Such achievements can include activities which clearly demonstrate strong leadership and management in leading a hospital or health service provider. For example:

- Strengthening governance mechanisms, enabling all staff to be well-heard by senior leader teams;
- Creating a culture that fosters clinical and non-clinical staff engagement;
- Achieving major breakthroughs in the innovations of healthcare delivery;
- Successfully driving better patient reported outcomes and patient experience.



## Ashikaga-Nikken Excellence Award for Green Hospitals

This new award is open to IHF Full Members and their member hospitals or health service providers and Associate Members who demonstrate excellence or outstanding achievements in promoting “green hospital” initiatives. Such achievements include activities which clearly demonstrate a commitment to environmental sustainability. For example:

- Promoting energy efficiency or savings, CO2 reduction, use of renewable energy for a sustainable environment;
- Creating a safe and secure environment against natural disasters related to climate change;
- Providing an eco-friendly and comfortable environment for patients and staff by innovative or smart technologies;
- Collaborating across architectural design and hospital planning to realize a green and healthy hospital;
- Reducing and safely disposing of medical waste;
- Advocating and supporting the practice of medicine in a sustainable manner.



## Sultanate of Oman Excellence Award for Health Services During Crisis

This new award is open to all government, public and private health service delivery organizations who operate in a low-income country (according to the [World Bank](#)) and/or operate in a region, territory or country during times of significant crisis (war or natural disaster). The award will recognize excellence or outstanding achievements in delivering health services despite the challenges of their environment.

To qualify for the award:

- The health service organization is located in low-income country according to World Bank and/or in a region, territory or country facing a major crisis (war or natural disaster);
- The organization had experienced or is currently experiencing a crisis that places a significant strain on its operations (including the COVID pandemic);
- The organization developed and implemented a service, program, or project which allowed it to demonstrate excellence or outstanding achievements despite the harsh conditions;
- A significant part of the organization's service, program or project should be attributed to its "people" and their initiatives to deliver health care despite of the crisis.

# Eligibility and Entry Rules

1. All entries must be for services, programs or projects which have been completed or substantially completed between 1 January 2018 to 30 April 2021 with quantifiable achievements, results and/or outcomes during this timeframe. In addition, projects that were completed before 1 January 2018 can be submitted if the project had evidence of recent results or achievements by 30 April 2021.
2. Only hospitals and healthcare service providers (government, public or private) can submit entries. Consultancy companies and vendors representing hospitals or healthcare facilities are NOT eligible to submit entries.
3. Each organization is allowed a maximum of two entries per category and can submit for all categories.
4. All entries will need the endorsement of the organization's CEO/President or Chairperson of the Governing Board.

## Submission Guidelines

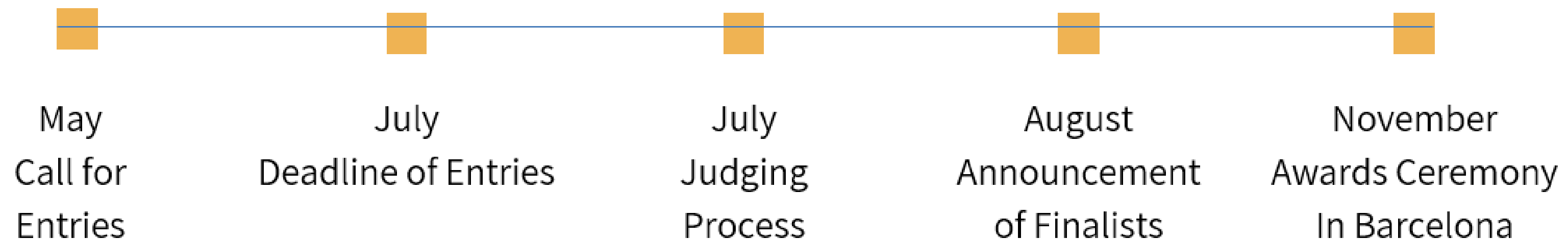
1. Entries must be submitted through the [IHF online submission platform](#).
2. Submitters must choose the category where the service, program, or project will be entered.
3. Each category will have a dedicated online entry form which requires submitters to provide basic information about the organization. In addition, there are five questions needing to be answered to provide relevant information about the service, program, or project.
4. Submitters can upload up to 5 relevant documents in PDF and word file format. Maximum upload file size is 32MB.

# Judging Criteria

Entries will be scored by a panel of experienced global healthcare leaders serving on IHF's Judging Panels. They will use their vast knowledge of the industry to score each entry on its merits and using the following criteria as guidance:

1. Originality or innovativeness of the services, programs and/or projects;
2. Intended impact of the project with a special focus on quality, efficiency and health outcomes;
3. Adaptability and scalability of the project in the region, the country and to the rest of the world;
4. Scientific rigor of the project's design and outcome measures; and
5. Clarity of the presentation.

## 2021 Timeline





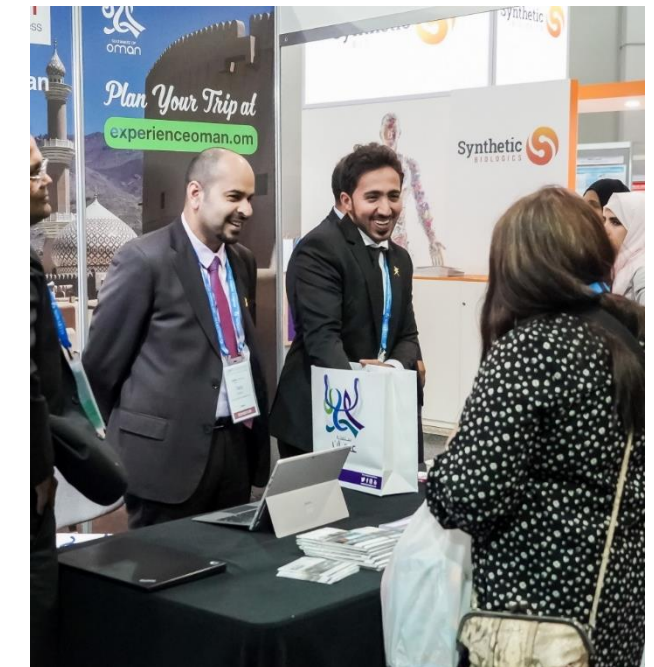
# World Hospital Congress

**2021 IHF BARCELONA**  
44th World Hospital Congress

Winners of the IHF Awards are celebrated at the [World Hospital Congress](#). The Congress is an annual forum that brings together IHF members, leaders and decision-makers of hospitals, health services, and healthcare organizations for multidisciplinary exchange of knowledge, expertise and experiences and dialogue on best practices in leadership, management and service delivery.

It is a one-stop shop for the healthcare executives and professional seeking the opportunity to engage in a 360-degree learning and knowledge-sharing experience among peers.

This year it is being hosted by [La Unió Catalana d'Hospitals](#) in Barcelona on 8<sup>th</sup>-11<sup>th</sup> November.



# For submission inquiries, contact:

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## **IHF Awards website**

<https://worldhospitalcongress.org/awards>



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