

7TH INTERNATIONAL HOSPITAL CONGRESS

"CITIZEN INVOLVEMENT AND ACCOUNTABILITY IN THE NATIONAL HEALTH SERVICE"

NOV 21 - 23

Auditorium of Lisbon School of Health Technology

Draft Program	Wednesday, 21 st November 2018
08:30-09:30	Opening of the Secretariat Registration and delivery of the documents
09:00-18:30	Meeting 12th Edition of the Best Practices in Health Award®
09:00-18:00	Pre-Congress – Workshops
Draft Program	Thursday, 22 nd November 2018
08:30-09:30	Opening of the Secretariat Registration and delivery of the documents
09:30-10:00	Opening Conference "National Health Service and Citizenship – From rhetoric to action" Keynote Speaker Constantino Sakellarides , Foundation for Health – Portuguese National Health Service [Fundação para a Saúde - SNS] Chair: Ana Escoval , Central Lisbon University Hospital Centre [Centro Hospitalar Universitário de Lisboa Central], President
10:00-10:30	Coffee break Posters Congress Exhibition
10:30-12:00	Table 1. International Perspective. Experiences: Citizen involvement and protection in the Health System <ul style="list-style-type: none"> • Directive of the Counterfeit: Implementation of safety devices in Pharmaceutical Packaging - More safety for patients and hospitals, Vânia Serapicos, Senior Technician / Jurist of DIL - Inspection and Licensing Department - Inspection Unit, INFARMED • Nothing about us without us, Daniel De Schryver, Patient Engagement and Advocacy Lead, Janssen EMEA • EUPATI: Literacy, capacity, and involvement of patients' representatives in clinical research, Elsa Mateus, European Patients' Academy on Therapeutic Innovation [Associação EUPATI Portugal] <p>Chair: Jorge Soares, The Calouste Gulbenkian Foundation, The Gulbenkian</p>

Draft Program	Thursday, 22 nd November 2018
	Knowledge Programme, Director
12:00-12:30	<p>Solemn Opening Session Musical interlude Portuguese Association for Musicians in Hospitals and Institutions of Social Solidarity</p> <p>Her Excellency the Minister of Health, Marta Temido Central Administration of the Health System [Administração Central do Sistema de Saúde - ACSS] President of the Executive Board, José Carlos Caiado Portuguese Association for Hospital Development [Associação Portuguesa para o Desenvolvimento Hospitalar – APDH] President, Carlos Pereira Alves International Hospital Federation (IHF) CEO, Eric de Roodenbeke Lisbon School of Health Technology (ESTeSL) President, Anabela Graça</p>
12:30-14:00	Lunch on your own
14:00-15:30	<p>Table 2. Institutions and Citizen Participation in the National Health Service/Health System</p> <ul style="list-style-type: none"> • Simplex + Health, Pedro Sá Moreira, Advisor to the Minister of Health • What users say and write about healthcare services, Sofia Nogueira da Silva, Portuguese Healthcare Regulation Authority [Entidade Reguladora da Saúde – ERS], President • National Incident Reporting System in the Health System (NOTIFICA), Anabela Coelho, Head of Quality Management Division, Directorate-General of Health • Promotion of Literacy and integration of care in healthcare organizations, Ricardo Mestre, Executive Board ACSS Vice-President • Communication and Digital Information to the Citizen, Cristiano Marques, Coordinator of Healthcare integration platforms and services for citizens Unit, Shared Services of the Ministry of Health [Serviços Partilhados do Ministério da Saúde-SPMS] <p>Chair: Adriano Moreira, Institute for Advanced Studies of Lisbon Academy of Sciences [Instituto de Altos Estudos da Academia das Ciências de Lisboa], President</p>
15:30-16:00	Coffee break
16:00-17:30	<p>Table 3. Professionals and Citizen Involvement in Health Care</p> <ul style="list-style-type: none"> • Hospital care Reform, José Pedro Moreira da Silva, National coordinator NHS Reform in the area of hospital care, Support Team • Primary Health Reform, Henrique Botelho, NHS Reform in the area of Primary Health care, National coordinator • Integrated Continuous Care Reform, Manuel Lopes, NHS Reform in the area of Integrated Continuous Care, National coordinator • The quaternary prevention in the trajectory of patients, Paulo Santos, Department of Medicine of Community, Information and Health Decision Sciences Faculty of Medicine of University of Porto <p>Chair: Carlos Martins, Northern Lisbon University Hospital Centre [Centro Hospitalar Universitário de Lisboa Norte – CHLN], President</p>

Draft Program	Thursday, 22 nd November 2018
17:30-18:00	Conference "What does it take for hospitals to be patient-centered?" Keynote Speaker Eric de Roodenbeke , International Hospital Federation (IHF), CEO Chair: Carlos Pereira Alves , APDH, President
18:00-18:15	Closing Session Carlos Pereira Alves , APDH, President
18:30-19:30	XXIX General Assembly (Closed session)
20:00-23:00	Congress Dinner

* Speaker to be confirmed

Draft Program	Friday, 23 rd November 2018
08:30-09:30	Opening of the Secretariat Registration and delivery of the documents
09:30-10:00	Conference "In the name of the patients, citizens and hospitals" Keynote Speaker Eva M. Weinreich-Jensen , European Hospital and Healthcare Federation (HOPE), President Chair: Manuel Delgado , Iasist – An IQVIA Company, Director
10:00-11:30	Table 4. Proximity and Citizen´s Involvement <ul style="list-style-type: none"> • Prevent and fight cancer, Vítor Veloso, Portuguese League Against Cancer [Liga Portuguesa contra o Cancro], President • Diabetic protection and mutual assistance, José Cunha Rodrigues*, Portuguese Association for the Protection of Portuguese Diabetics [Associação Protectora dos Diabéticos de Portugal], General Assembly President • Literacy, quality and patient safety, Margarida Eiras, Lisbon School of Health Technology (ESTeSL), Assistance Professor • The third sector in health – António Tavares, Holy House of Mercy of Porto [Santa Casa da Misericórdia do Porto], President Chair : Alcindo Maciel Barbosa , Foundation for Health – Portuguese National Health Service [Fundação para a Saúde - SNS]
11:30-11:45	Coffee break

11:45-13:00	<p>Table 5. Citizenship Strategies in Portuguese Hospitals</p> <ul style="list-style-type: none"> • CVA follow-up close to home, Jorge Poço, Local Health Unit of Northeast [Unidade Local de Saúde do Nordeste] • Children's Space at the Pediatric Hospital, Gonçalo Cordeiro Ferreira, Central Lisbon University Hospital Centre [Centro Hospitalar Universitário de Lisboa Central] • Solidary Agenda 2018, Guilherme d' Oliveira Martins, The Calouste Gulbenkian Foundation, Trustee • Hospital Advisory Council, Paulo Mendo, Hospital Centre Trás-os-Montes and Alto Douro [Centro Hospitalar de Trás-os-Montes e Alto Douro], Former Advisory Council <p>Chair: Artur Vaz, Beatriz Ângelo Hospital [Hospital Beatriz Ângelo], Executive administrator</p>
13:00-14:30	<p>Lunch on your own</p>
14:30-15:35	<p>Table 6. Involve and Educate the Citizen. Field Experiences (free presentations)</p> <ul style="list-style-type: none"> • BI-CSP, José Luís Biscaia, National Coordination for Primary Health Care Reform [Coordenação Nacional para a Reforma Cuidados Saúde Primários] • Patient Safety Literacy: The path to build, Susana Ramos, Central Lisbon University Hospital Centre [Centro Hospitalar Universitário de Lisboa Central] • Health Literacy of the Cardiac Patient, Maria Inês Espírito Santo, Central Lisbon University Hospital Centre [Centro Hospitalar Universitário de Lisboa Central] • Involvement of the Patient in Hospital Reception – a field experience, Ana Cristina Gil Arranja, Setúbal Hospital Centre [Centro Hospitalar de Setúbal] <p>Chair: Luís Matias, Local Health Unit of Litoral Alentejano [Unidade Local de Saúde do Litoral Alentejano], President</p>
15:35-15:50	<p>Coffee break</p>
15:50-17:20	<p>Table 7. Hospitals, Healthcare and Society</p> <ul style="list-style-type: none"> • Pharmaceutical industry in Portugal, Luís Portela, Bial Foundation, President • The hospital's role in care integration and patient-centered care, Rui Guimarães, Santa Maria Maior Hospital – Barcelos [Hospital Santa Maria Maior – Barcelos], Clinical Director • Humanitar Villages [Aldeias Humanitar], Domingos Nascimento, Social network of health Douro Sul [Rede Social de Saúde Douro Sul], President • Health at the service of the citizen, Fernanda Rodrigues, The Institute of Social Security [Instituto da Segurança Social], Docent <p>Chair: Francisco George, Portuguese Red Cross, President</p>

17:20-17:30	Encourage people-centered initiatives in society: Delivery of the Celgene 2018 Scholarship
17:30-18:15	<p>Closing Conference “The hospital and the challenges of clinical integration, health citizenship and good governance”</p> <p>Keynote Speaker José Ramón Repullo Labrador – Professor of Economics and Planning in Health at National School of Public Health, Institute of Health Carlos III in Spain [Escuela Nacional de Sanidad, Instituto de Salud Carlos III]</p> <p>Chair: Fernando Regateiro, Coimbra Hospital and University Centre [Centro Hospitalar e Universitário de Coimbra], President</p>
18:15-18:30	<p>Closing Session Awards Ceremony: Scientific Poster and Oral Communication of the 7th International Congress of Hospitals</p> <p>Ministry of Health, Deputy Secretary of State for Health, Francisco Ramos Portuguese Association for Hospital Development [Associação Portuguesa para o Desenvolvimento Hospitalar – APDH], President, Carlos Pereira Alves European Hospital and Healthcare Federation (HOPE), President, Eva M. Weinreich-Jensen Lisbon School of Health Technology – ESTeSL [Escola Superior de Tecnologia da Saúde de Lisboa – ESTeSL], President, Anabela Graça</p>

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